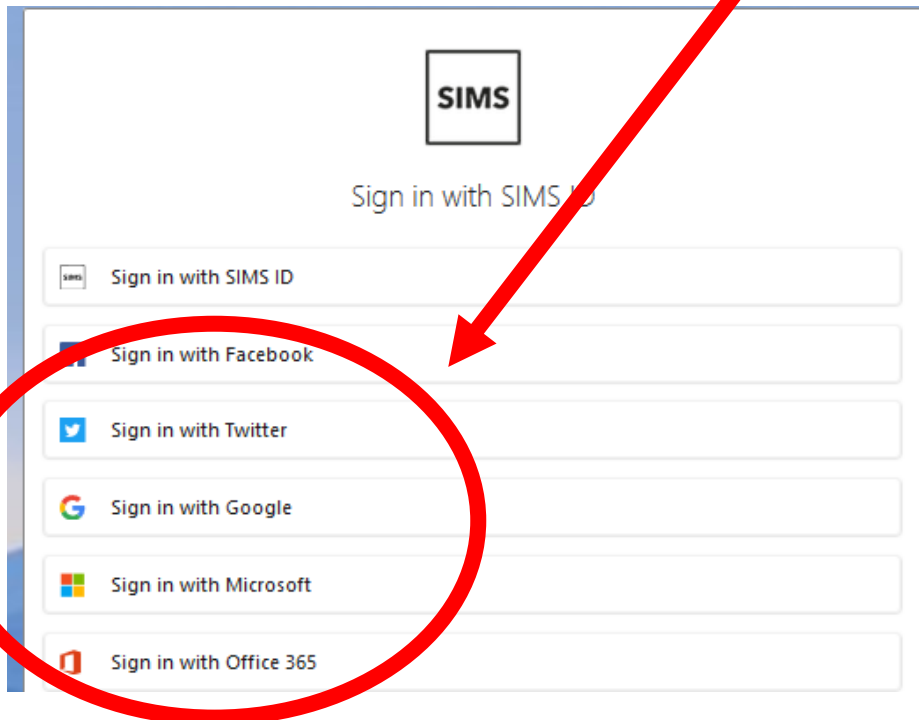


The image shows the 'Activate Your Account' page on the SIMS Parent website. At the top is the SIMS logo. Below it, the heading 'Activate Your Account' is followed by the instruction: 'So that we can confirm your identity, please enter your email address and personal invitation code.' There are two input fields: 'Username' with a placeholder 'Email address' and a help icon, and 'Invitation Code'. A blue 'Next' button is below these fields. A red circle highlights the text 'Alternatively you may complete the registration using an External Account.' and a blue button labeled 'Register with an External Account'. At the bottom, it says 'Secured by SIMS ID' and 'ESS Hosted Services: Check Service Status'.

**1 - Make sure to select
'Register with an External
Account'.**

**2 - Once you've registered an
external account, login using
the buttons shown here.
Do not use 'Sign in with SIMS
ID' at any stage.**



The image shows the 'Sign in with SIMS ID' page on the SIMS Parent website. At the top is the SIMS logo. Below it, the heading 'Sign in with SIMS ID' is followed by a list of sign-in options, each with a button: 'Sign in with SIMS ID', 'Sign in with Facebook', 'Sign in with Twitter', 'Sign in with Google', 'Sign in with Microsoft', and 'Sign in with Office 365'. A red circle highlights the buttons for Facebook, Twitter, Google, Microsoft, and Office 365.